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### Amendments to the Claims

1. (Currently amended) A method for controlling the collection, manipulation and storage of network performance data and network event data of a network with service assurance capabilities, comprising the steps of:
  - (a) receiving an activation signal;
  - (b) transmitting a signal to initiate the retrieving of network performance data and network event data generated from at least one network monitor monitoring a network system and the relocating of the data into a common directory; and
  - (c) transmitting a signal to initiate the manipulation of the data and the loading of the manipulated data into a database.
2. (Original) A method as recited in claim 1, wherein the signal to initiate the manipulating and storing of the data initiates a controller program that transmits a signal to initiate the manipulation of the data.
3. (Currently amended) A method as recited in claim 2, wherein the controller program transmits a signal to initiate the calculation of statistics from the data.
4. (Currently amended) A method as recited in claim 3, wherein the controller program transmits a signal to initiate the assigning of key codes to the data.
5. (Currently amended) A method as recited in claim 4, wherein the controller program transmits a signal to initiate the sorting of the data.
6. (Currently amended) A method as recited in claim 5, wherein the controller program transmits a signal to initiate the concatenating of the data.

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7. (Currently amended) A method as recited in claim 6, wherein the controller program transmits a signal to initiate the loading of the data into the database.

8. (Original) A method as recited in claim 1, further comprising the steps of: transmitting a signal to initiate a clean archive program for deleting files from an archive directory, transmitting a signal to initiate a table extract program for extracting data from tables stored in the database, transmitting a signal to initiate a trigger reporting program for generating reports, transmitting a signal to initiate a purge record program for deleting records from the database, and transmitting a signal to initiate a database backup program for backing up data stored on the database.

9. (Currently amended) A computer program embodied on a computer readable medium for controlling the collection, manipulation and storage of network performance data and network event data of a network with service assurance capabilities, comprising:

- (a) a code segment for receiving an activation signal;
- (b) a code segment for transmitting a signal to initiate the retrieving of network performance data and network event data generated from at least one network monitor monitoring a network system and the relocating of the data into a common directory; and
- (c) a code segment for transmitting a signal to initiate the manipulation of the data and the loading of the manipulated data into a database.

10. (Original) A computer program as recited in claim 9, wherein the signal to initiate the manipulating and storing of the data initiates a controller program that transmits a signal to initiate the manipulation of the data.

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11. (Currently amended) A computer program as recited in claim 10, wherein the controller program transmits a signal to initiate the calculation of statistics from the data.
12. (Currently amended) A computer program as recited in claim 11, wherein the controller program transmits a signal to initiate the assigning of key codes to the data.
13. (Currently amended) A computer program as recited in claim 12, wherein the controller program transmits a signal to initiate the sorting of the data.
14. (Currently amended) A computer program as recited in claim 13, wherein the controller program transmits a signal to initiate the concatenating of the data.
15. (Currently amended) A computer program as recited in claim 14, wherein the controller program transmits a signal to initiate the loading of the data into the database.
16. (Original) A computer program as recited in claim 9, further comprising a code segment for transmitting a signal to initiate a clean archive program for deleting files from an archive directory, a code segment for transmitting a signal to initiate a table extract program for extracting data from tables stored in the database, a code segment for transmitting a signal to initiate a trigger reporting program for generating reports, a code segment for transmitting a signal to initiate a purge record program for deleting records from the database, and a code segment for transmitting a signal to initiate a database backup program for backing up data stored on the database.
17. (Currently amended) A system for controlling the collection, manipulation and storage of network performance data and network event data of a network with service assurance capabilities, comprising:
  - (a) logic for receiving an activation signal;

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(b) logic for transmitting a signal to initiate the retrieving of network performance data and network event data generated from at least one network monitor monitoring a network system and the relocating of the data into a common directory; and

(c) logic for transmitting a signal to initiate the manipulation of the data and the loading of the manipulated data into a database.

18. (Original) A system as recited in claim 17, wherein the signal to initiate the manipulating and storing of the data initiates a controller program that transmits a signal to initiate the manipulation of the data.

19. (Currently amended) A system as recited in claim 18, wherein the controller program transmits a signal to initiate the calculation of statistics from the data.

20. (Currently amended) A system as recited in claim 19, wherein the controller program transmits a signal to initiate the assigning of key codes to the data.